

**Klahoose Wilderness Resort**

Desolation Sound British Columbia

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www.klahooseresort.com

@klahoosewildernessresort

#203-4400 Marine Avenue, Powell River,
BC V8A 2K1

Booking Terms and Conditions

Klahoose Resort Limited Partnership (referred to in this document as Klahoose Wilderness Resort, "Resort" "us", "we", or "our", a company located at #203-4400 Marine Avenue, Powell River, British Columbia, Canada, V8A 2K1.

Rates, taxes

All rates are in Canadian Dollars, per person based on double occupancy, unless otherwise stated.

All rates and fees are subject to tax at 5% GST and 10 % Hotel Tax (8% PST and 2 % MRDT).

Should other taxes or fees be required they will be advised. All rates, taxes or fees are subject to change without prior notice.

We may accept payment from you in USD at the currency conversation rate that we set at our discretion. We accept USD payment in the form of cheque or wire transfer.

Service Fee

A service fee, for gratuity, of \$35 per person per day plus tax will be added to each booking. You are welcome to tip any additional staff directly.

Conservation Fee

A conservation fee will be added in the amount of \$25 per person, per stay plus tax. Conservation fees are collected in part of the Commercial Bear Viewing Association and will go to the Grizzly Bear Foundation for conservation and education of grizzly bears and other Klahoose First Nation conservation efforts.

Included in your booking

Amounts included in your bookings: meals, beer and wine with dinner at Klahoose Wilderness Resort, tours listed as included, all amenities (kayaks, paddle boards, nature trails, Wi-Fi etc.), naturalist guides, luggage handling, and land transfer between Powell River Airport and Lund, if required. Unless otherwise stated in your reservation, the following are not included in the standard booking price: accommodation incidentals, gift shop purchases, optional tours not



listed as included, extra marine or air transfers to/from the Resort, alcoholic beverages except when included at the Resort, flights, ferries from your home to our departure point, or any other services, items and amenities not expressly stated in your reservation.

Booking and Cancellation Policies

- A 10% deposit is required to make a booking
- Balance due 45 days prior to Start Date
- 0-44 days prior to Start Date no refund
- From the time of booking a \$100 per person fee will apply to cancellations and date changes. Other fees may apply for additional flight add on for date changes.
- Groups with 12 or more people, Klahoose Wilderness Resort cancellation fee is 50% of the deposit.

Unconfirmed reservations may be held for up to one week, when reservations are outside of 45 days and circumstances allow.

Travel Insurance

We highly recommend all guests to purchase trip cancellation insurance.

Child Policy

Klahoose Wilderness Resort is an all-ages resort, and welcome guests who are under 19 years old. Please note that Grizzly Bear Viewing Tours is from 10 years and over only. Parents or guardians are responsible to monitor and supervise any minor at all times.

Guest Participant Release

Because of the nature of the activities in which our guests commonly participate in, all guests are required to sign a Guest Participant Release prior to your stay. Minors must have a parent or legal guardian sign the waiver on their behalf. Please return a copy of such waiver executed by each guest in your party with your deposit or full payment. A copy of the waiver will be available to you upon written request to Klahoose Wilderness Resort.

Media Policy

Klahoose Wilderness Resort uses social media to enhance profile, reputation, to provide guest feedback, and for loyalty. Klahoose Wilderness Resort authorizes the use of its name in association with any images or videos taken by you or members of your party at the Resort. You are free to share these images on your social media using the hashtag #ExploreKlahoose and #KlahooseResort

During your stay at the Resort, you consent to images or video footage taken of yourself, or your youth (under 19 years of age), in whole or in part, individually or in conjunction with other images and video footage, to be displayed on the Klahoose Wilderness Resort Website, official social media pages, and other official channels, and to be used for media purposes including promotion materials.



Payment

We accept payment by credit card or cheque or wire transfer. Credit Cards include Visa, MasterCard.

Banking Information

Klahoose Resort Limited Partnership

Bank of Montreal

Powell River Branch

4729 Marine Avenue Tel: 604-485-4221, Powell River, BC, V8A 2L3

Institute# 001 Transit# 07810 Account# 1998953

Swift Code: BOFMCAM2

How to Book

To book, please call or email us. When you book with us, please advise of any special dietary, allergies, or medical conditions.

Telephone: +1 250 935-8539

Email: info@klahooseresort.com

Our reservation office is open between 9-5 Monday to Friday, except holidays. All inquiries outside these times will be replied to on the next business day.

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